

# One Place for Health and Care

In January, we introduced an entirely new way to navigate healthcare with Transcarent, a new experience tailored to your health and your TG benefits.

Transcarent makes your health and care experience easy. One place for your needs - simple or serious.

- What could I have?
- How do I get it resolved?
- What does it cost?

### One Question or One Hundred. Just Ask.

Our doctors, nurses, health guides, and AI care assistant will get you where you need to be.



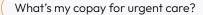
# Start with the Heart



### **Get Answers**

### Learn about and use your health benefits

Get instant, accurate information about your health plan and benefits.





### Take the Next Step

### Feel confident about your decisions with expert guidance

Not sure what care you need or which benefit to use? Our care assistant and health guides help you make decisions and support you every step of the way.

My medication is too expensive - what can I do?



### **Access Care Now**

### All your health and care benefits in one place

Access any of your TG health benefits with the tap of a finger—from 24/7 virtual care to a virtual orthopedic consult.

How do I get a virtual orthopedic consult?



# Good morning, Maria! How can we help you today? Ask anything about your health and care Show me ideas on what to do and ask FROM YOUR CARE ASSISTANT Next steps for you +\* CARE PLAN FOLLOW-UP Schedule a sleep specialist visit Recommended by Dr. Pearson HIGH-QUALITY SERVICES Get care now Vigent care Mental Health

## Have benefit or insurance questions?



Remember to **Start with the Heart.** 



Download the Transcarent app (888) 994-8481 member.transcarent.com